



Parts Return Policy

NEW PARTS (Stock Items)

- (1) Returned within **30 days**: Full credit (must have receipt)
- (2) Returned after **30 days**: 20% restock fee
- (3) After 90 days: **NOT** accepted for return

NEW PARTS (Non-Stock Items)

- (1) Returned within **30 days**: 20% restock fee
- (2) Returned after **30 Days**: 25% restock fee
- (3) After 90 Days: **NOT** accepted for return

NON-RETURNABLE PARTS INCLUDE BUT ARE NOT LIMITED TO:

- (1) Items not returnable to manufacturer
- (2) Items not new or not in new condition
- (3) Items not in original packaging or opened sealed packages
- (4) Items replaced or discontinued by manufacturer
- (5) Expendable items considered non-returnable to the manufacturer such as gaskets, belts, o-rings, hoses, electrical parts, etc.
- (6) Any part that has been installed, cut to length or manufactured to your specifications.
- (7) Any fluids or greases either in bulk or containers
- (8) Items that are non-stock and/or not returnable to our supplier

RPM Machinery, LLC reserves the right to reject any and all parts return requests. Returned parts found unacceptable will be held for a period not exceeding (30) day to allow sufficient time for customer to advise us at their disposition. In the absence of written notice advising us of disposition within the (30) day period, we shall assume that all rejected parts are to be discarded and we shall accept no further responsibility for them.

Effective December 20, 2014